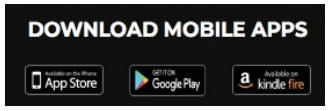
Mobile App Account Setup and Login

Register and log in to your mobile account and available content formats will display in categories and in the menu then check out and enjoy! If your library setup does not offer mobile registration to set up your account – refer to the desktop options on the next page.

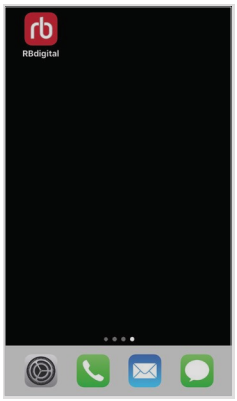
NOTE

If you don't see all content formats on your app, your library may have another RBdigital collection available. Go to eResources on your library's website for more information and set up another account to access additional RBdigital content. On mobile apps, you may access more than one account by switching your RBdigital profiles with My Account in the menu.

Download the RBdigital mobile app.



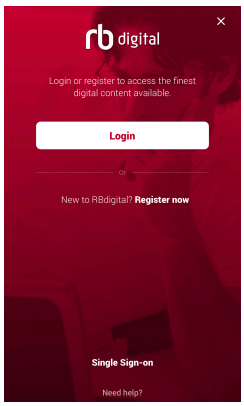
Tap on the icon to open app.



1

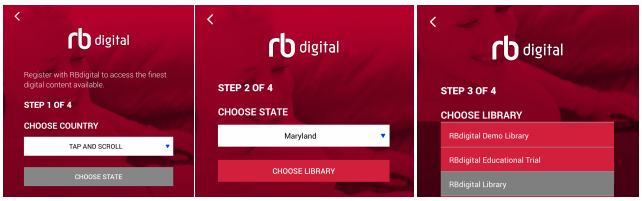
If you already created a RBdigital account on your desktop/platform site – enter your existing username or email credentials.

Don't have an account yet? Tap **Not a member? Register now**.



2

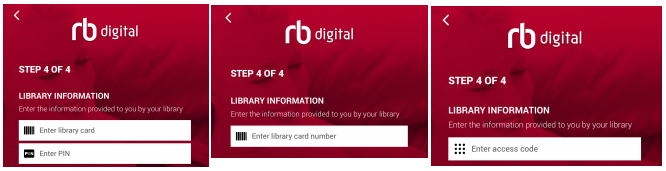
TAP AND SCROLL to choose your country.
Tap **CHOOSE STATE** to select state or province.
Tap **CHOOSE LIBRARY** to select your library/branch.
Tap **CREATE ACCOUNT** enter your account information.



3

Enter **LIBRARY INFORMATION**. Your library information should be one of the three following options:

- Library card (barcode) and pin
- Library card (barcode)
- Access code (library specific)

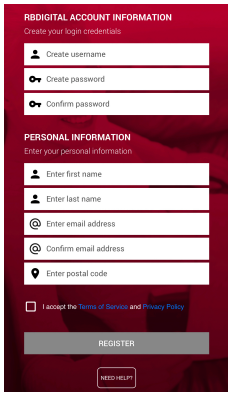


4

Enter the **RBdigital ACCOUNT INFORMATION** and **PERSONAL INFORMATION**.

Tap check box to accept the terms and conditions.

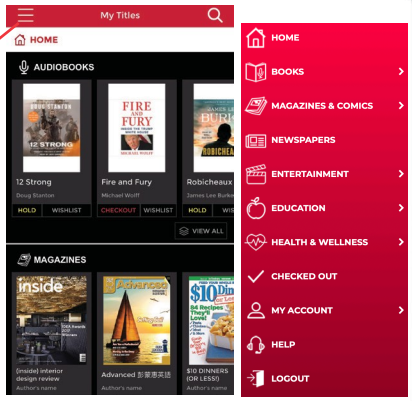
Tap **REGISTER**.



5

Your RBdigital app will open to the HOME screen.

Scroll for content or tap the menu in upper left corner of app for additional options.



6

NOTE: Scroll through content formats and specific titles or services to view featured items. You may also search for additional items and/or tap on a title cover to open a detail page and complete checkout.

Browser Account Setup and Login

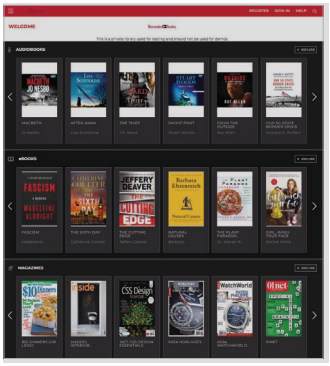
Register and log in to your browser account on desktop or mobile and available content formats will display in categories and in the menu then check out and enjoy!

NOTE

If you don't see all content formats on your desktop, your library may have another RBdigital collection available. Go to eResources on your library's website for more information and set up another account to access additional RBdigital content. On mobile apps, you may access more than one account by switching your RBdigital profiles with My Account in the menu.

Access your library's RBdigital collection in a browser

Choose **REGISTER** to create an account or sign in with an existing account

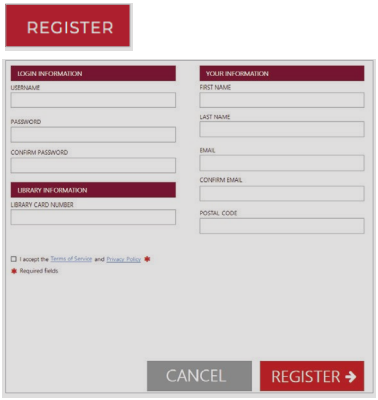


1

NEW USER:
Enter library and user information

Click check box to accept the terms and conditions.

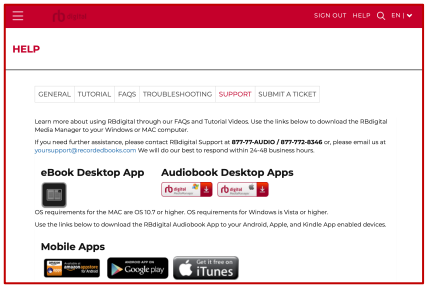
Click **REGISTER**.



2

New users open to the main support page

Click **MENU** icon in the upper left-hand corner to access HOME screen

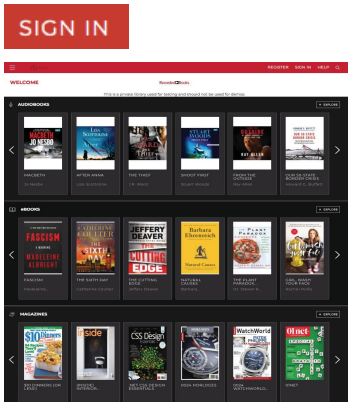


3

EXISTING USER:
Click **SIGN IN**

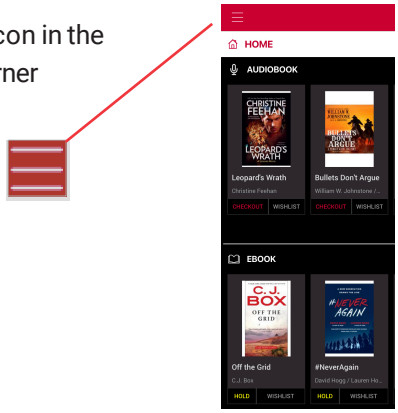
Review terms and privacy policy and click **OK**

Existing returning user opens to HOME



4

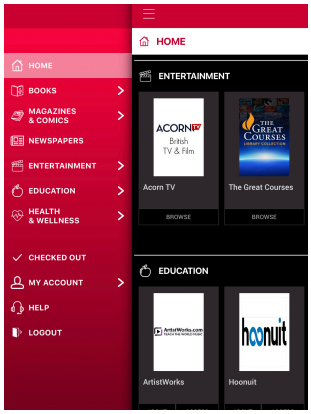
Select the **MENU** icon in the upper left-hand corner



5

Scroll through the menu and select a category to view more content

The menu will display content available at your library



6

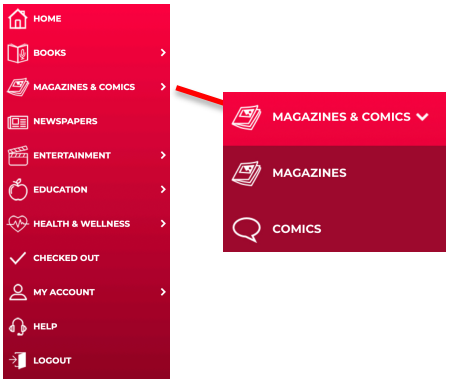
NOTE: Scroll through content formats and specific titles or services to view featured items. You may also search for additional items and/or tap on a title cover to open a detail page and complete checkout.

Finding and Checking out Magazines

Log in to accounts—your content formats will display in categories and in the menu—then check out and enjoy!

NOTE: Magazines are available for permanent checkout. Once you check out a magazine, you may keep in your personal collection for as long as you wish. You may also opt-in for notification of next-issue (or automatic checkout if available).

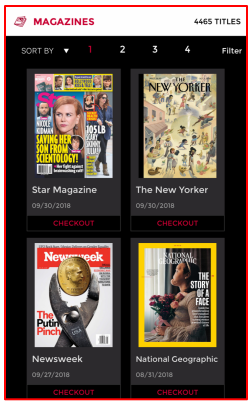
Open the menu and tap **MAGAZINES & COMICS**.



1

Tap content type and featured content will display.

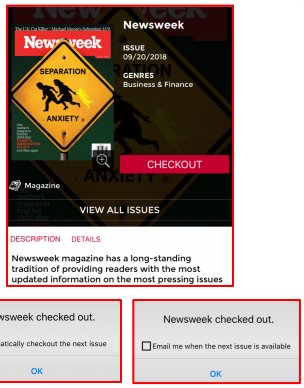
Tap **CHECKOUT** to immediately check out newest issue.
Tap cover for details and access back issues



2

Tap **CHECKOUT** to add a magazine to your personal collection.

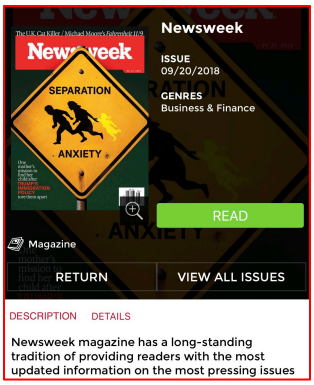
A checked out confirmation box appears asking if you want to automatically check out or get notified when next issue is available.



3

Tap **VIEW ALL ISSUES** to check out back issues (if available).

Tap **READ** to open a magazine.



4

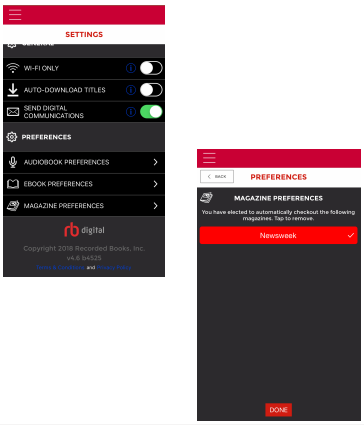
Magazine opens.

Swipe or scroll left and right to move pages.

Tap page to open viewing options or tap X in upper left corner to exit magazine.

5

Tap **MY ACCOUNT** in **MENU** and **SETTINGS** to update download preferences and view your selected auto checked out titles (if available.)



6

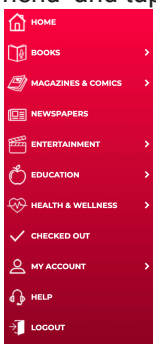
NOTE: Magazines download to your device. The typical size is 50-300 MB.

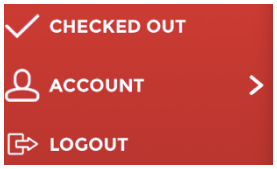
Checked Out and My Account Settings

Log in to accounts—your content formats will display in categories and in the menu—then check out and enjoy!

NOTE: RBdigital organizes your personal checkouts, and personalized history with your library collection.

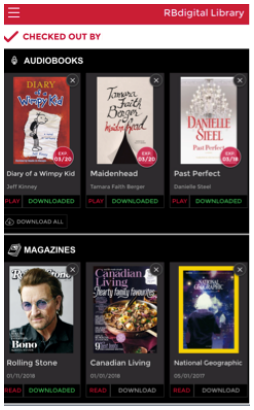
Open the menu and tap **CHECKED OUT**.





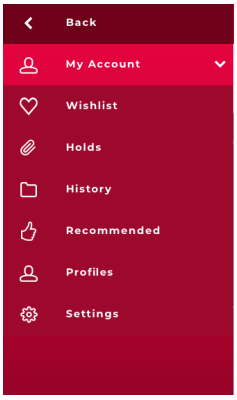
1

CHECKOUTS includes current titles and services with expiration date (if applicable.)



2

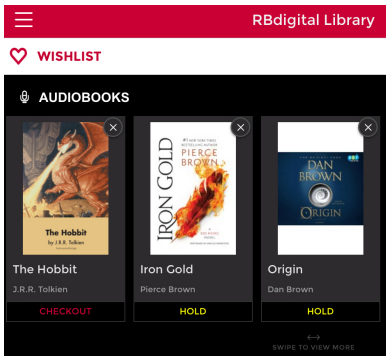
MY ACCOUNT manages your account history and settings.



3

WISHLIST includes your personal bookshelf for saved audiobook and eBook titles.

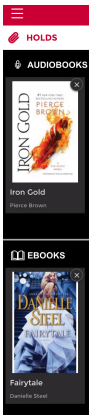
Checkout, put on hold, or remove a title from Wishlist.



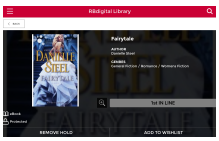
4

HOLDS includes audiobook and eBooks you have on hold.

When the book becomes available it will check out automatically and an email notification will be sent to your account email.



Tap title cover to review title and hold place in line.

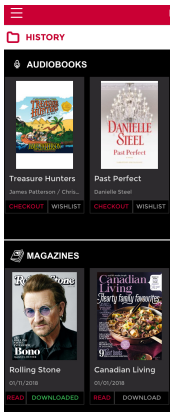


1st IN LINE

5

HISTORY includes all your prior checkouts for all titles and services.

Checkout again or put on hold.



6

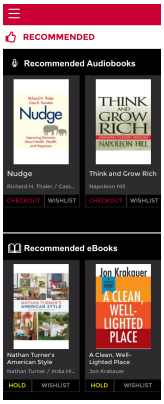
NOTE: Checkout and My Account tabs in RBdigital Menu are personalized by your checkout and wishlist experience.

Recommendations and Account Settings

Log in to accounts—your content formats will display in categories and in the menu—then check out and enjoy!

NOTE: RBdigital organizes your personal checkouts, and personalized history with your library collection.

RECOMMENDED organizes your library audiobook and eBook suggestions along with preferred content subjects.



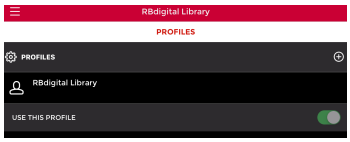
1

PROFILES remembers your personal access to one or more RBdigital collections.

Add profiles for other active RBdigital accounts and switch between library collections.

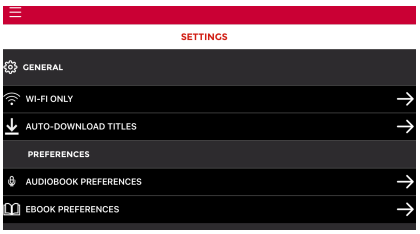
Tap the icon to log in to additional account profiles.

Swipe profile name to the left to delete a profile.



2

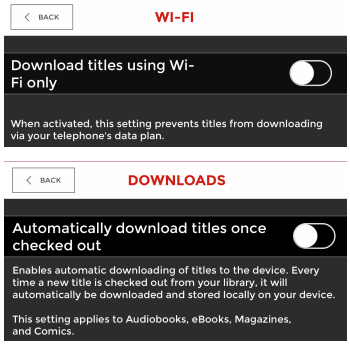
SETTINGS adjust your Wi-Fi connecttion and download preferences.



3

Download using Wi-Fi only (default setting)

Auto-download audiobooks, eBooks, magazines, and comics

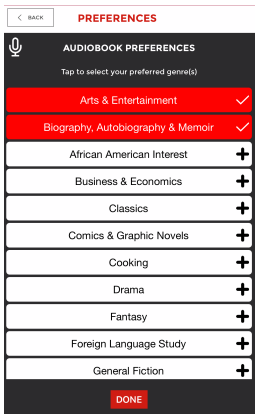


4 Note: Each title may take 50-300MB of storage.

Audiobook genre preferences.

Tap + to select subject(s).

You may select multiple subjects.

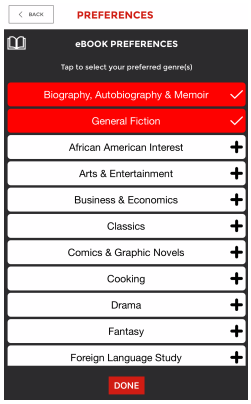


5

eBook genre preferences.

Tap + to select subject(s).

You may select multiple subjects.



6

NOTE: Checkout and My Account tabs in RBdigital Menu are personalized by your checkout and wishlist experience.

Switch Account Profile to another Collection

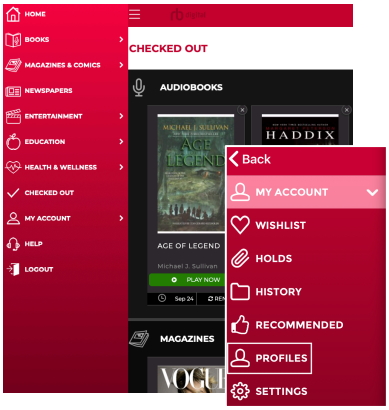
Have more than one account at another library? - You may switch account profile from within RBdigital. The other collection will display and in the menu—then check out and enjoy!

NOTE: RBdigital switches your content and services based on your log in credentials. If you have registered more than one account at your library – or at another library, RBdigital organizes your personal checkouts, and personalized history.

To switch to another profile tap **MENU.**

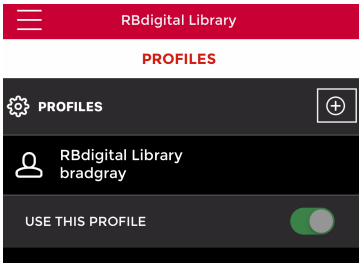
Tap **MY ACCOUNT**.

Tap **PROFILES.**



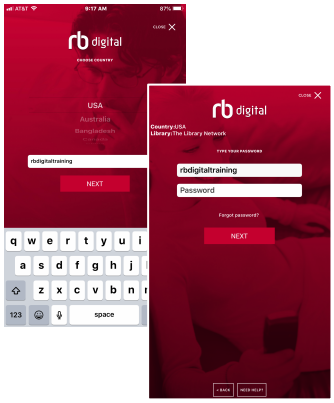
1

Tap the (+) icon to log in to additional account profiles.



2

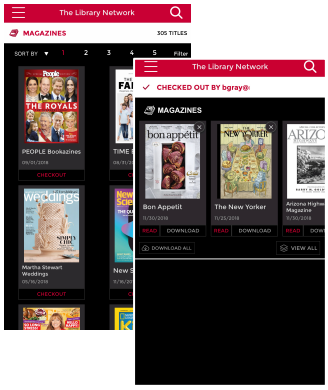
ENTER the other log in user name.



3

The other profile opens the collection for the other library.

Any titles or services you have checked out in the other profile will display i

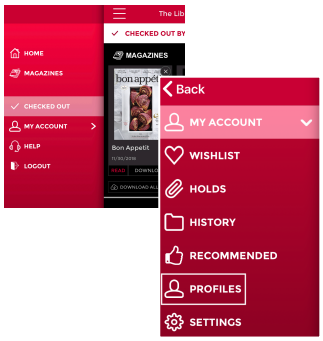


4

To switch back to the original profile tap **MENU.**

Tap **MY ACCOUNT**.

Tap **PROFILES.**

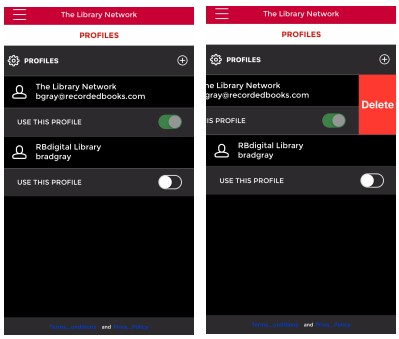


5

Swipe the toggle to the right that you want access.

Your account profile will switch back.

Swipe profile name to the left to delete a profile.



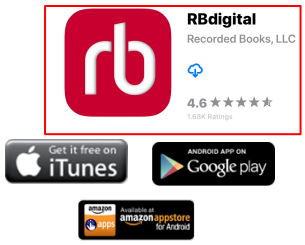
6

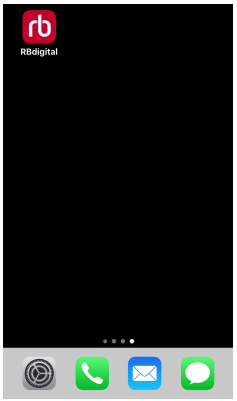
Forgot Password

NOTE: Use the same log in credentials for mobile apps as used on desktop-platform account site.
Or, click 'Forgot Password' link on login screen and follow the simple steps to reset password.

1

Download and open the RBdigital App.



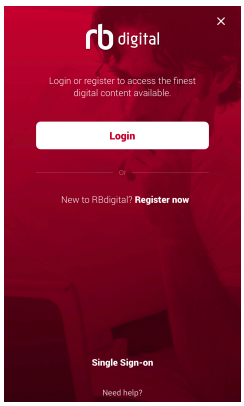


2

Choose Country.

Enter Username, email address or card number associated with your account.

Click Next.

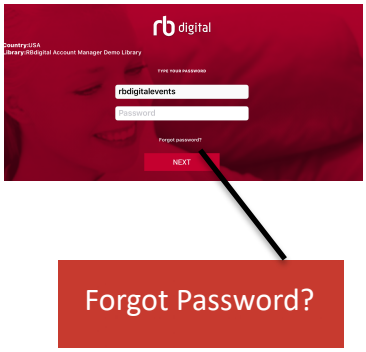


3

Enter Password.

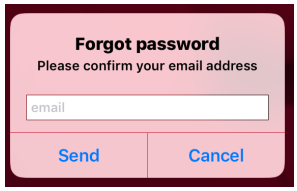
Click Next.

Tap **Forgot Password** link, if you can remember your password.

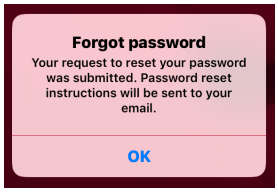


4

Enter email address associated with your RBdigital account.



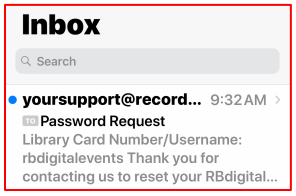
Success message alerts you to check your email to proceed and reset password.

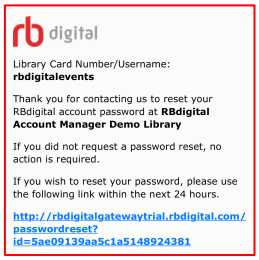


5

Open email and follow prompts.

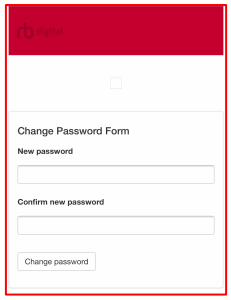
Reset your password.



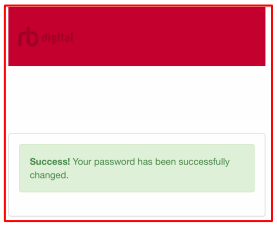


6

Enter new password and confirm.



Success! Go back to RBdigital App and log in with new password.



NOTE: Need more help? Click on the Help link or contact your library Information Desk for assistance.

Help

Log in to accounts—your content formats will display in categories and in the menu—then check out and enjoy!

NOTE: RBdigital organizes your personal checkouts, and personalized history with your library collection.

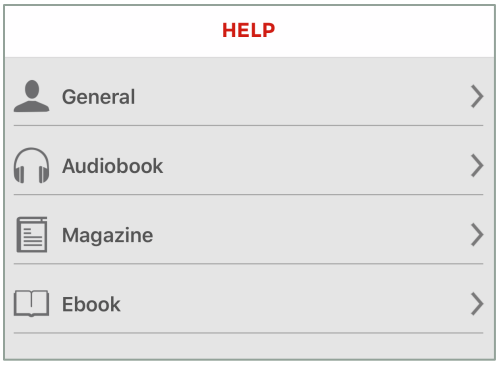
Help is offered in multiple ways.

In App with FAQs.

Phone support.

Email and Support Ticket.

1



2

RBdigital is a service made available through your local library for personal use on your mobile device apps and desktop-laptop computers.

Mobile Apps include:

Get it free on iTunes

ANDROID APP ON Google play

amazon apps Available at amazon appstore for Android

3

Thank you for using RBdigital and supporting your local library.

4

NOTE: Need more help? Click on the Help link or contact your library Information Desk for assistance.

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NOTE: Checkout and My Account tabs in RBdigital Menu are personalized by your checkout and wishlist experience.