



# Mobile App Account Setup and Login

Register and log in to your mobile account and available content formats will display in categories and in the menu then check out and enjoy! If your library setup does not offer mobile registration to set up your account – refer to the desktop options on the next page.

## NOTE

If you don't see all content formats on your app, your library may have another RBdigital collection available. Go to eResources on your library's website for more information and set up another account to access additional RBdigital content. On mobile apps, you may access more than one account by switching your RBdigital profiles with My Account in the menu.

Download the RBdigital mobile app.



Tap on the icon to open app.

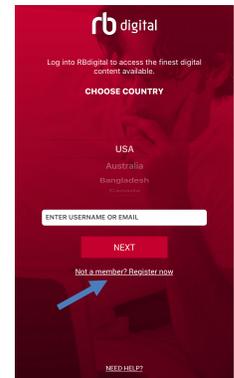
1



If you already created a RBdigital account on your desktop/platform site – enter your existing username or email credentials.

Don't have an account yet? Tap **Not a member? Register now.**

2



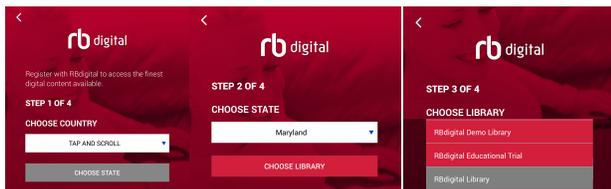
**TAP AND SCROLL** to choose your country.

Tap **CHOOSE STATE** to select state or province.

Tap **CHOOSE LIBRARY** to select your library/branch.

Tap **CREATE ACCOUNT** enter your account information.

3



Enter **LIBRARY INFORMATION**. Your library information should be one of the three following options:

- Library card (barcode) and pin
- Library card (barcode)
- Access code (library specific)

4

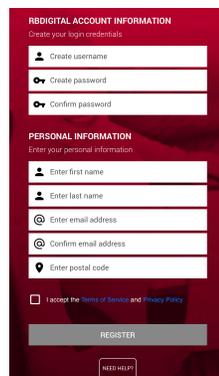


Enter the **RBdigital ACCOUNT INFORMATION** and **PERSONAL INFORMATION**.

Tap check box to accept the terms and conditions.

Tap **REGISTER**.

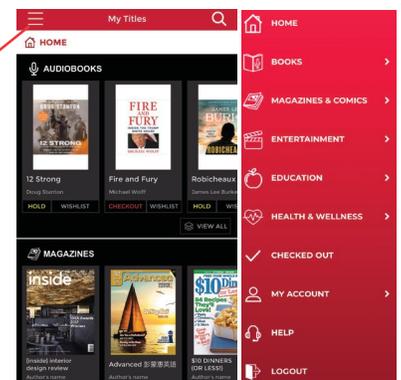
5



Your RBdigital app will open to the **HOME** screen.

Scroll for content or tap the menu in upper left corner of app for additional options.

6



**NOTE:** Scroll through content formats and specific titles or services to view featured items. You may also search for additional items and/or tap on a title cover to open a detail page and complete checkout.



# Browser Account Setup and Login

Register and log in to your browser account on desktop or mobile and available content formats will display in categories and in the menu then check out and enjoy!

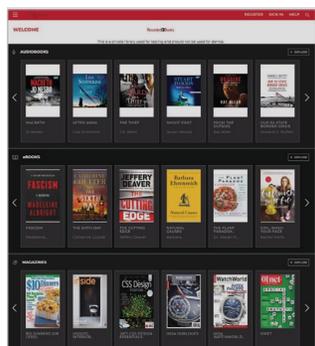
## NOTE

If you don't see all content formats on your desktop, your library may have another RBdigital collection available. Go to eResources on your library's website for more information and set up another account to access additional RBdigital content. On mobile apps, you may access more than one account by switching your RBdigital profiles with My Account in the menu.

Access your library's RBdigital collection in a browser.

Choose **REGISTER** to create an account or sign in with an existing account.

1



**NEW USER:**  
Enter library and user information

Click check box to accept the terms and conditions.

Click **REGISTER**.

2

**REGISTER**

LIBRARY INFORMATION	YOUR INFORMATION
LIBRARY NAME	FIRST NAME
PASSWORD	LAST NAME
CONFIRM PASSWORD	EMAIL
LIBRARY CARD NUMBER	CONFIRM EMAIL
	POSTAL CODE

I accept the Terms of Service and Privacy Policy.  
\* Required fields.

CANCEL REGISTER →

**EXISTING USER:**  
Click **SIGN IN**.

Review terms and privacy policy and click **OK**.

Click **SIGN IN**.

3

**SIGN IN**

Updated Terms of Service and Privacy Policy

The security of your information is very important to us. We updated our Terms of Service and Privacy Policy to reflect changing regulations and enhanced security practices. Please read the requirements and accept them.

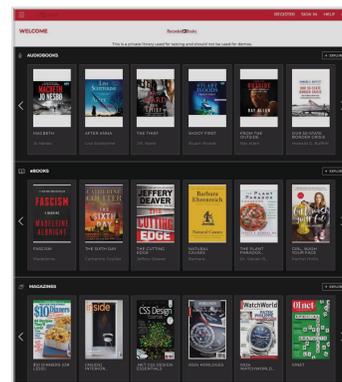
I accept the Terms of Service and Privacy Policy.

OK

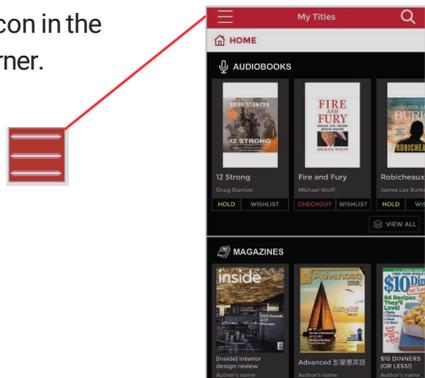
RBdigital will open to your library collection homepage.

Available content will display.

4



Select the **MENU** icon in the upper left-hand corner.

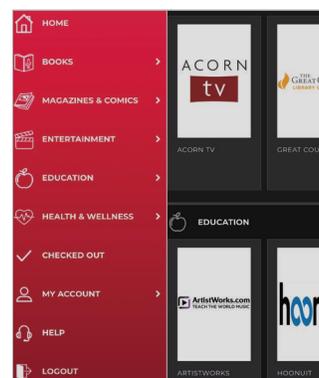


5

Scroll through the menu and select a category to view more content.

The menu will display content available at your library.

6



**NOTE:** Scroll through content formats and specific titles or services to view featured items. You may also search for additional items and/or tap on a title cover to open a detail page and complete checkout.

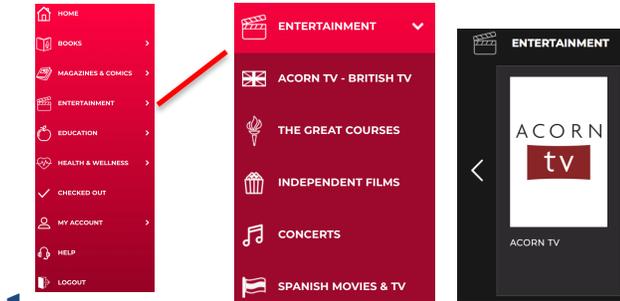


# Discover Content on Acorn TV

## NOTE:

Each 7-day checkout provides unlimited access to all Acorn TV series and episodes. After 7-days, check out another 7-day access to resume viewing your content. A separate 7-day checkout is required to access another Entertainment service if your library offers more than Acorn TV.

Access Acorn TV from RBdigital menu or carousel.



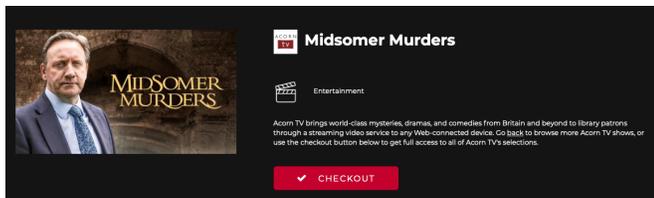
1

Tap the Acorn TV link in the menu and the service page opens to browse all courses.



2

Tap on a series for more detailed summary then **CHECKOUT** to checkout a 7-day access pass.



3

Acorn TV will open in your desktop or mobile browser. 7-day check out access confirmed.

**You now have UNLIMITED access to ALL of Acorn TV for 7 days!**

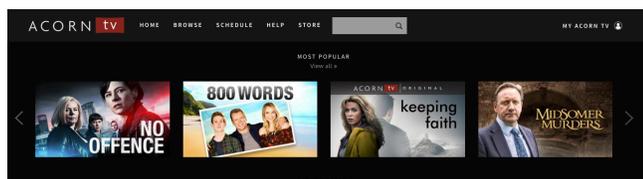
After you access Acorn TV, you can search for and select this series, or choose from many others. When your access expires, you may return to RBdigital to check out another 7-day pass.

Please be advised that the content you're about to view has not been rated by the MPAA and may contain offensive language, scenes of violence, or sexual situations.

OK

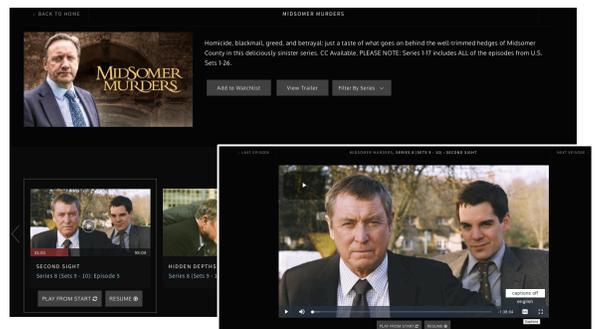
4

Acorn TV loads.  
Tap Access Acorn TV.  
Dashboard launches.



5

Select episode and view.



6

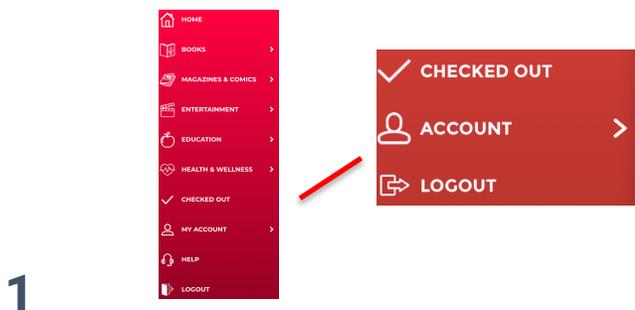
**NOTE: With a 7-day RBdigital access license for Acorn TV you may watch as much as you want. After 7-days return simply check out another 7-day license to continue watching Acorn TV.**

# Checked Out and My Account Settings

Log in to accounts—your content formats will display in categories and in the menu—then check out and enjoy!

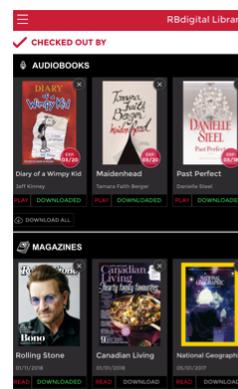
**NOTE:** RBdigital organizes your personal checkouts, and personalized history with your library collection.

Open the menu and tap **CHECKED OUT**.



1

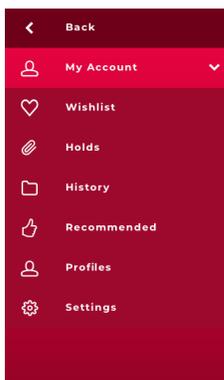
**CHECKOUTS** includes current titles and services with expiration date (if applicable.)



2

## MY ACCOUNT

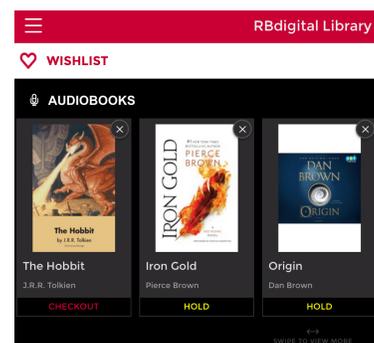
manages your account history and settings.



3

**WISHLIST** includes your personal bookshelf for saved audiobook and eBook titles.

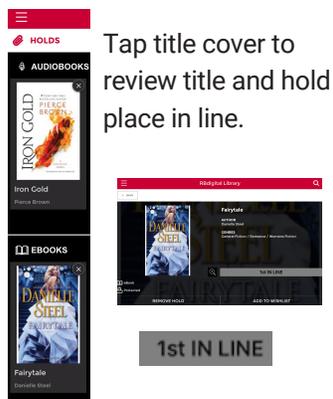
Checkout, put on hold, or remove a title from Wishlist.



4

**HOLDS** includes audiobook and eBooks you have on hold.

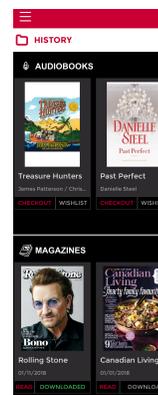
When the book becomes available it will check out automatically and an email notification will be sent to your account email.



5

**HISTORY** includes all your prior checkouts for all titles and services.

Checkout again or put on hold.



6

**NOTE:** Checkout and My Account tabs in RBdigital Menu are personalized by your checkout and wishlist experience.



# Switch Account Profile to another Collection

Have more than one account at another library? - You may switch account profile from within RBdigital. The other collection will display and in the menu—then check out and enjoy!

**NOTE:** RBdigital switches your content and services based on your log in credentials. If you have registered more than one account at your library – or at another library, RBdigital organizes your personal checkouts, and personalized history.

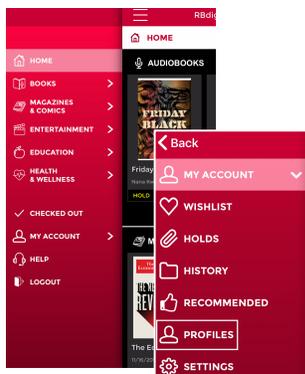
To switch to another profile tap **MENU**.



Tap **MY ACCOUNT**.

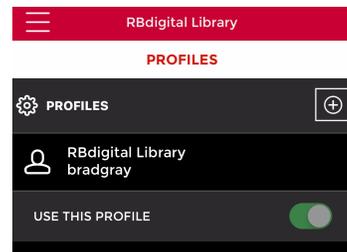
Tap **PROFILES**.

1



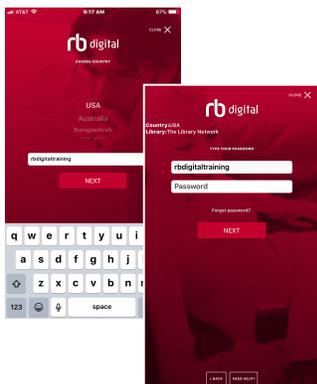
Tap the (+) icon to log in to additional account profiles.

2



**ENTER** the other log in user name.

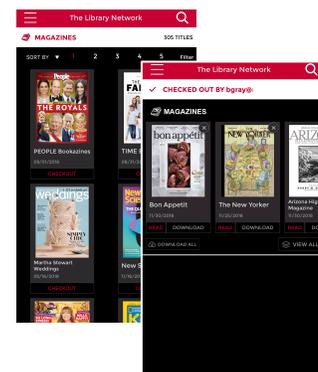
3



The other profile opens the collection for the other library.

Any titles or services you have checked out in the other profile will display i

4



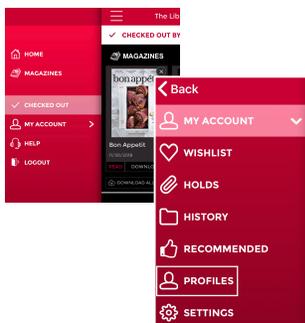
To switch back to the original profile tap **MENU**.



Tap **MY ACCOUNT**.

Tap **PROFILES**.

5

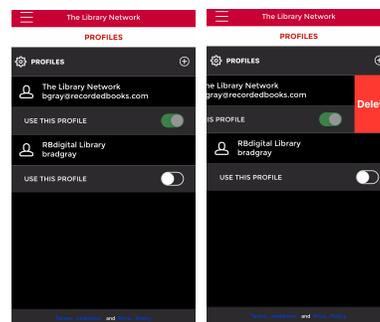


Swipe the toggle to the right that you want access.

Your account profile will switch back.

Swipe profile name to the left to delete a profile.

6





# Forgot Password

**NOTE:** Use the same log in credentials for mobile apps as used on desktop-platform account site. Or, click 'Forgot Password' link on login screen and follow the simple steps to reset password.

Download and open the RBdigital App.



1

Choose Country. Enter Username, email address or card number associated with your account.

Click Next.

2



Enter Password.

Click Next.

Tap **Forgot Password** link, if you can remember your password.



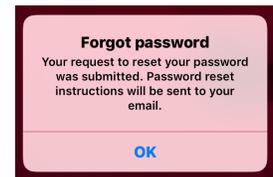
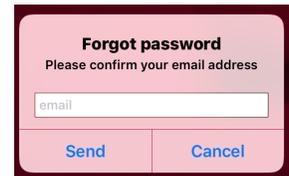
Forgot Password?

3

Enter email address associated with your RBdigital account.

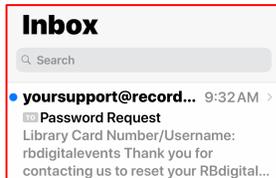
Success message alerts you to check your email to proceed and reset password.

4



Open email and follow prompts.

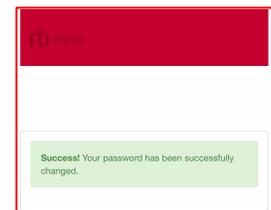
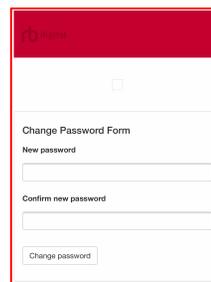
Reset your password.



5

Enter new password and confirm.

Success! Go back to RBdigital App and log in with new password.



6

**NOTE:** Need more help? Click on the Help link or contact your library Information Desk for assistance.



# Help

Log in to accounts—your content formats will display in categories and in the menu—then check out and enjoy!

**NOTE:** RBdigital organizes your personal checkouts, and personalized history with your library collection.

Help is offered in multiple ways.

In App with FAQs.

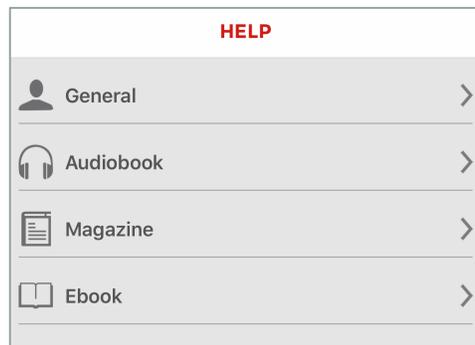
Phone support.

Email and Support Ticket.

1



2



RBdigital is a service made available through your local library for personal use on your mobile device apps and desktop-laptop computers.

Mobile Apps include:



3

Thank you for using RBdigital and supporting your local library.

4

**NOTE:** Need more help? Click on the Help link or contact your library Information Desk for assistance.

5



6

**NOTE:** Checkout and My Account tabs in RBdigital Menu are personalized by your checkout and wishlist experience.